



Service Bulletin

Bulletin No.: 11-08-49-001Z

Date: March, 2019

TECHNICAL

Subject: Transport Mode On Message Displayed in DIC and/or Battery Light is Flashing

Models: 2011-2019 Buick Regal
2012-2017 Buick Verano
2013-2018 Buick Encore
2014-2019 Buick LaCrosse
2016-2019 Buick Cascada, Envision
2010-2016 Cadillac SRX
2013-2019 Cadillac ATS, XTS
2014-2016 Cadillac ELR
2014-2019 Cadillac CTS Sedan (VIN A)
2015-2019 Cadillac Escalade Models
2016-2019 Cadillac CT6
2017-2019 Cadillac XT5
2020 Cadillac XT6
2010 Chevrolet Camaro
2016-2019 Chevrolet Camaro
2011-2015 Chevrolet Cruze
2016 Chevrolet Cruze (VIN P)
2016-2019 Chevrolet Cruze (VIN B)
2011-2019 Chevrolet Volt
2012-2014 Chevrolet Orlando (Canada)
2012-2019 Chevrolet Sonic
2013-2019 Chevrolet Spark, Trax
2014 Chevrolet Corvette
2014 Chevrolet Silverado 1500
2014-2016 Chevrolet Spark EV
2014-2017 Chevrolet Caprice PPV, Chevrolet SS
2014-2019 Chevrolet Impala
2014-2015 Chevrolet Malibu
2016 Chevrolet Malibu Limited
2016-2019 Chevrolet Malibu (VIN Z)
2015-2018 Chevrolet City Express
2015-2019 Chevrolet Colorado, Silverado, Suburban, Tahoe
2017-2019 Chevrolet Bolt EV
2018-2019 Chevrolet Equinox
2019 Chevrolet Blazer, Silverado (New Model)
2014 GMC Sierra 1500
2015-2019 GMC Canyon, Sierra, Yukon Models, Yukon XL Models
2017-2019 GMC Acadia
2018-2019 GMC Terrain
2019 GMC Sierra (New Model)

Attention: This Bulletin applies to any of the above models that may be Exported from North America.

This Bulletin has been revised to add the Model Year 2020 Cadillac XT6 and add the 2017-2019 Cadillac XT5 / 2017-2019 GMC Acadia and 2020 Cadillac XT6 to the Procedure Subsection titled: 2016-2019 Buick Envision / 2018-2019 Chevrolet Equinox, GMC Terrain. Please discard Corporate Bulletin Number 11-08-49-001Y.

Condition

Some customers may comment that the Transport Mode On message is displayed in the DIC and/or the red battery light is flashing. Transport Mode is intended for use for vehicles being shipped over long distances, and includes vehicles shipped into and outside of the United States and Canada.

Some products will be shipped from the assembly plant with Transport Mode On. The Transport Mode feature when enabled reduces the parasitic electrical load on the battery when the vehicle is parked, which extends the battery stand time up to 70 days without the battery going dead.

To alert the operator that Transport Mode On is enabled, the red battery light will be flashing and if equipped with a DIC, it will display a Transport Mode On message. Twenty-four hours after transport mode is turned On, with the vehicle Off, (with exception of 2015 Full-Size SUVs equipped with RPO AVF, and continuing in later model years without AVF) the key must be used to enter the vehicle, as the following functions will be disabled: Passive Entry, Remote Keyless Entry, Content Theft. For 2015 Full-Size SUVs (Cadillac Escalade models, Chevrolet Suburban, Tahoe, GMC Yukon Models), with RPO AVF, and continuing in later model years without AVF; the Remote Keyless Entry function will remain enabled during transport mode, allowing entry without a key. Exit lighting timers will function but will be reduced.

Note: For PEPS vehicles in Transport Mode On, the key fob will operate for the Start/Stop button, as long as the fob is inside the vehicle.

When the vehicle is running, the only difference in operation will be the DIC Message and the battery light flashing. The Passive Entry and Remote Keyless Entry functions are restored with the ignition in Run.

The mode **should** be left On while the vehicle is in dealer inventory. Also a customer may want to use the mode if the vehicle is going to be stored. The method to turn the mode Off is the same to turn the mode On. Refer to the Procedure section.

Tip: The EL-50313 Midtronics GR8 Battery Tester/Charger must be used for maintaining batteries on new vehicles in dealer inventory.

Procedure

Note: Normal vehicle diagnostics and/or service procedures should not be performed when Transport Mode is On. Turn Transport Mode Off prior to performing system checks or service procedures.

With Transport Mode On, **enter** the vehicle using the steps below:

1. Attempt to unlock the vehicle with the FOB.
2. If the vehicle is not responding to the FOB, press the PEPS door handle switch a few times (if equipped) then attempt to unlock the vehicle with the FOB.
3. If the vehicle is not responding to the FOB, the key must be used to **enter** the vehicle.
4. Turn the Transport Mode On/Off using the vehicle specific procedure.

2019 Chevrolet Silverado (New Model) and GMC Sierra (New Model)

Transport Mode is enabled by activating the hazard flashers, applying the brake pedal, and then turning the ignition key to the start position or pushing the ignition mode switch with the foot on the brake for greater than 15 seconds. The mode is disabled by repeating the previous process. The DIC (if equipped) will display Transport Mode On when enabled and Transport Mode Off when disabled. For vehicles not equipped with a DIC, the battery indicator light will constantly flash on the instrument cluster when Transport Mode is On. This feature can be used as many times as necessary if the vehicle is to be stored for an extended period of time.

2017-2019 Chevrolet Bolt EV

To turn Transport Mode On/Off, start the vehicle (as indicated by the green Ready light), activate the hazard flashers, press and hold the brake pedal, then press and hold the Start/Stop button at least 15 seconds. Transport Mode On/Off message will display on the DIC. Then turn the hazard flashers off. Allow the vehicle to sleep at least 2 minutes prior to restarting.

2016-2019 Buick Cascada

To turn Transport Mode On/Off, start the engine, activate the hazard flashers, hold the ignition key in the Start position for 20 seconds (the engine will not be started again). Transport Mode On/Off message will display on the DIC.

**2016-2019 Buick Envision / 2018-2019
Chevrolet Equinox, GMC Terrain / 2017-2019
Cadillac XT5 / 2017-2019 GMC Acadia / 2020
Cadillac XT6**

To turn Transport Mode On/Off, start the vehicle, press the brake pedal, activate the hazard flashers, hold the start button for at least 15 seconds. Transport Mode On/Off message will display on the DIC and the Battery Warning light will flash.

2015-2018 Chevrolet City Express Procedure

To turn Transport Mode Off, remove the X51A Fuse Block — Instrument Panel Cover, push down the shorting pin and turn the ignition key 2 times to the Run position without turning the vehicle On. To turn Transport Mode On, with the ignition off, remove the X51A Fuse Block — Instrument Panel Cover, pull up the shorting pin, and turn the ignition key 2 times to the Run position without turning the vehicle On. Confirm by message on display.

**2011-2019 Vehicle Procedure (Excluding Buick
Cascada, Buick Envision, Chevrolet City
Express, Chevrolet Bolt EV)**

To turn Transport Mode On/Off, start the vehicle, activate the hazard flashers, press the brake pedal (automatic transmission) or clutch pedal (manual transmission) then press and hold the Start/Stop button or turn the ignition key to the crank position for 15 seconds. (The engine will turn Off on push button vehicles.) The same steps are used to turn On the feature.

Note: When removing the Chevrolet SS from Transport mode, the Service Front Camera message may display in the DIC, no codes are set and should appear only one time. Cycle ignition once to clear. No diagnostics or repairs are required.

2010 Chevrolet Camaro Procedure

To turn Transport Mode On/Off, activate the hazard flashers, turn the ignition key to the crank position, and then hold it in the crank position for 15 seconds. Transport Mode Off message will display and the battery light will turn Off.

2010 Cadillac SRX Procedure

To turn Transport Mode On/Off, push and hold the Start/Stop button while the brake is applied for 15 seconds or until the Transport Mode On/Off message is displayed. For SRX, if Transport Mode is enabled, this causes the RKE system to only work when the ignition is On or the BCM is awake (approximately 20 minutes after ignition Off).

Note: Vehicles that are shipped from the assembly plant with Transport Mode On, turning the feature Off is included in the normal PDI process time. No additional warranty claims should be submitted to disable or enable this feature.